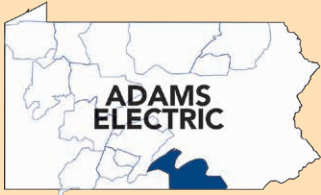




Adams Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives serving Pennsylvania and New Jersey

BOARD OF DIRECTORS

Glenn E. Bange, President
Nadine M. Hubner, Vice President
Dale E. Myers, Secretary
Thomas J. Knaub, Treasurer
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Jay A. Herman
S. Eugene Herritt
F.L. "Ray" Schwartz

Steve Rasmussen
CEO/General Manager

ADAMS ELECTRIC COOPERATIVE, INC.

1338 Biglerville Road
P.O. Box 1055
Gettysburg, PA 17325-1055
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GETTYSBURG DISTRICT

1338 Biglerville Road
Gettysburg, PA 17325

YORK DISTRICT

200 Trinity Road
York, PA 17408

SHIPPENSBURG DISTRICT

10 Duncan Road
Shippensburg, PA 17257

DISTRICT OFFICE HOURS

Monday through Thursday
7 a.m. - 5 p.m.*
*By appointment only

Check out adamsec.coop

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[Facebook.com/AdamsEC](https://www.facebook.com/AdamsEC)

LOCAL PAGES EDITOR:
Kami Noel, CCC

This institution is an equal opportunity provider and employer.

Stay in the Know



STEVE RASMUSSEN

AT ADAMS ELECTRIC, WE ARE constantly striving to improve our operational efficiency so we can provide the most reliable electric service possible for our consumer-members — that's you!

We rely on data for nearly every aspect of our operations, which is why we need your help. By making sure we have your most accurate and complete contact information, we can continue to provide the high level of service you expect and deserve. Accurate information enables us to improve member services and enhance communications for reporting and repairing outages. It also allows co-op members to receive

information about other important programs and events.

Up-to-date contact information can potentially speed up the power restoration process during an outage. For example, the phone number you provide is linked to your service address and to our outage management system. This means when you call to report an outage, our system recognizes your phone number and matches it with your account location. If we don't have a current phone number on file for you or you enter a phone number our system doesn't recognize, you could end up in phone-loop confusion.

While we always do our best to maintain service, we occasionally plan outages to update, repair or replace equipment. In these instances, we try to provide advance notice to members through automated messages. We can only do that if we have your updated contact information and communication preferences.

Providing your most current information to the co-op also helps us answer questions about your account, energy use or billing. You may prefer email or text notifications, but you must opt in to receive those through SmartHub.

Discrepancies on your account can be taken care of promptly if the co-op has accurate account information; that's why we ask you upfront to verify your name, phone number and the last four digits of your Social Security number or chosen PIN. We will not discuss your electric account with anyone unless they are a member listed on the account.

When more than one adult resides in a residence, they often assume they are an account holder, but that is not always the case. To be an account holder, you must sign a membership application with the cooperative. You can tell if you're a member by looking at the names on the billing statement. If there's only one name, then that's the only member we can talk to.

Many of you have been members of the co-op for years (thank you), and it's likely that your account information hasn't been updated for some time. Maybe your spouse has passed away, you've canceled your landline phone service or you've changed email providers. We might not have that information in our system.

Providing your current contact information to the co-op is critical. Please take a moment to review the name and address on your billing statement and, if necessary, call to update your contact information. Then check your phone number and email on SmartHub. A phone number verification will also be on the back of your August billing statement. By doing so, you will be helping us improve service and efficiency so we can better serve you and all members of the co-op. 📞

STEVE RASMUSSEN
CEO/GENERAL MANAGER

Safety Education is More Than 'Stranger Danger'

KAMI NOEL, CCC, COMMUNICATIONS/MEMBER RELATIONS COORDINATOR

OVER THE LAST 50 YEARS, children seem to be forced to grow up faster in our ever-changing society. In 1973, a program was launched to help families raise empowered yet cautious kids when faced with emergency situations.



ELECTRICAL SAFETY: Adams Electric Safety/Energy Use Specialist Lori Kemper demonstrates the co-op's low-voltage tabletop safety display for campers during the 2023 summer camp program at Safety Town York.



SAFETY FIRST: Safety Town summer camps educate youth on a variety of safety topics through live demonstrations, songs, arts and crafts, and other activities. Students get the opportunity to engage with first responders from various professions and learn about keeping themselves safe in a variety of situations.



This summer, the tradition continues as The Rotary Club of York - East presents Safety Town, a community safety and education program for kids.

"Initially the program was a street-safety, stranger-danger plan," says Jane Hoffman, co-director of Safety Town. "As kids have become more street and tech savvy, we've adapted the program to more age-appropriate education."

Rotary is a civic-service organization for executive, business and professional leaders. The not-for-profit club aims to improve the quality of life in its communities, encourage friendships and increase the opportunity for service.

Hoffman and her co-director, Lydia Eifert, take that service mission to heart in planning the educational safety programs for the 3- to 7-year-old children at the summer camp. Activities include live presentations by first responders, as well as hazard recognition.

"When children first see firefighters in their turnout gear, it can be scary," Hoffman says. "We bring firefighters in so that the kids can watch how they dress in their gear, gain an understanding of what to expect when a fireman arrives at an emergency and to help kids know that [firefighters] are there to help; [they shouldn't] run and hide."

Other presentations on the camp agenda include animal, utility, poison prevention and internet safety. Police with K-9 units also attend, and WellSpan nurses provide basic first aid instructions.

For the second year in a row, Adams Electric, a Safety Town sponsor, is sending Safety/Energy Use Specialist Lori Kemper to present low-voltage electrical safety demonstrations during the two summer sessions.

"We can't wait to have her back," Hoffman says. "Her electrical safety demonstration really fills a void in the program."

This year's camps, held in June and July, were the result of more than six months of committee planning and include certified instructors. Registration (\$125 per attendee) opened in mid-March and the sessions are eight days, each over two weeks, from 9 a.m. to noon daily.

"Our No. 1 focus is that the children of our future know where to go and who to contact in any emergency," Hoffman says. "That they know their address and their township, and they learn it in a fun and safe environment."

Children gain "hands-on" learning while "riding" through the Safety Town streets, singing safety songs, playing safety games, coloring and participating in other activities, all of which are designed around the safety message of the day.

To learn more, visit safetytownyork.org.

Co-op Hosts Annual Meeting and Drive-Thrus

ON MAY 15 AND 16, the co-op held its annual drive-thru and business meeting, with more than 900 member-ships in attendance and more than 1,400 meals served. During the drive-thru events, members could exchange spent CFL or LED lightbulbs, pick up an annual report and small gift, and cast an in-person vote in the director election.

During the business meeting held at 6 p.m. May 16 in Gettysburg, the director election concluded with two unopposed incumbents — Gene Herritt and Dale Myers — retaining their seats. In a contested election in Zone 1,

incumbent Ray Schwartz defeated member George Weikert.

During the meeting, board President Glenn Bange and CEO/General Manager Steve Rasmussen reported on the financial condition of the co-op and discussed the co-op's recent community engagement efforts as well as the return of more than \$2.7 million in Ownership Rewards to the members. 🗳️



MEMBER APPRECIATION!: LEFT: York County members Phil Stansfield of Glenville and Lori Cutshall of Dover count ballots cast in-person at the York District office member drive-thru. TOP RIGHT: Members Marie Luckenbaugh of Spring Grove and Anna Noel of Hanover visit the Gettysburg District drive-thru, where co-op employee Shane Atherton was more than happy to say hello. BOTTOM RIGHT: Member Services Representatives Michele Colyer, Morgan Chamberlin and Nikki Byrne help members check-in at the registration station in the Shippensburg District.



MEET YOUR DIRECTORS: Three incumbents – Ray Schwartz, third from left, of Fairfield, Dale Myers, second from right, of Glenville and Gene Herritt, center, of Shippensburg – were re-elected to new three-year terms on the Adams Electric Cooperative Board of Directors during the co-op's annual business meeting May 16. On June 4, during the board's reorganization meeting, Glenn Bange, fourth from right, was elected president; Nadine Hubner, third from right, was elected vice president; Myers was elected secretary and Tom Knaub, second from left, was elected treasurer. Shown, from left, are: CEO/General Manager Steve Rasmussen, Directors Knaub, Schwartz, Jay Herman, Herritt, Bange, Hubner, Myers and Dave Frey.



SYSTEM UPGRADES: Employees from the co-op's three districts, led by the Gettysburg crew, replace five aging poles, three regulators, bypass switches, cross arms and a primary conductor at the Abbottstown metering point, which was first constructed in the 1980s. A new, sixth pole was also added to accommodate primary metering equipment provided by Met-Ed. **LEFT:** Lineworkers strip everything from the aged poles. **RIGHT:** New poles are set and refurbished with new wire and equipment. Projected to take a week, the rebuild was completed in a day and a half. Abbottstown serves 1,150 meters. By upgrading this service, co-op members will see better reliability and service from Adams while the co-op gains better switching capabilities.

**DON'T LET BAD ENERGY
POLICIES MELT YOUR
SUMMER PLANS.**

JOIN VCP TODAY.



LINEMAN EARNS PROMOTION

Effective May 20, Wesley "Wes" Graham of Shippensburg moved to third-year apprentice at the Shippensburg District. He started with the co-op in January 2023.



**Wesley "Wes"
Graham**

PEAK ALERT!

Please help reduce
energy usage during
peak hours.



REDUCE YOUR USE: Summer is peak energy-use season, and when U-Shift, U-Save! Help us beat the peak and reduce your high summer energy bills by shifting your electric use to off-peak hours, before 1 p.m. and after 7 p.m. weekdays. Reduce your temptation to do laundry with hot water, run the dishwasher, turn on the pool pump or use the oven during these hours.

Co-op Spotlight

Getting to know your employees and directors



**DID YOU
KNOW?**

Cortney Knotts



Who am I: I have been at the co-op since 2016. I started off in the call center, then moved to an accounting associate role. I am now a billing associate. I handle all the billing cycles here at the co-op. I run day-to-day billing processes that include recurring bank drafts, penalty charges and closing service orders for transfers. I run the general retirement for Ownership Rewards checks. I am the Political Action Committee (PAC) coordinator (formerly ACRE). I also work with the Pennsylvania Rural Electric Association to keep track of all employees who contribute to the PAC. I am also a chaperone on Youth Tour.

Family life: Outside the co-op, you can usually find me

at my family's cabin in Artemas with my boyfriend and three labs — Rufus, Bailey and Gus. I also enjoy hunting in that area as well.

Favorite part of the job: I love being able to talk to the members and help solve any concerns they may have. I also enjoy being able to return any unclaimed funds from Ownership Rewards back to who they belong.

Co-op difference: Met-Ed doesn't send their members checks like we do! The co-op is involved with our local community in many ways. We give to the areas we service. We also sponsor high school juniors to spend a week in Washington, D.C., to learn about the co-op and to talk to local legislators.

Kevin Dehoff



Who am I: I am the dispatch coordinator for the co-op. My job is to dispatch for outages. I have two other dispatchers who also dispatch outages and help to cover different hours for the co-op. We work as a team during storms and help one another learn new things. We are currently learning how our Automatic Meter Reading works and more about that part of the job. I also help with building maintenance, make sure everything continues to operate as it's supposed to and get things fixed that need attention.

Family life: My life outside the co-op consists of spending time and doing things with my wife and friends. I am the current president of our local volunteer fire company, Alpha Fire Company in Littlestown. I also run and drive for the fire company on fire calls, when available.

Co-op difference: The co-op is definitely member driven, and we love helping our members to either get their bills down or provide them with member meetings and give them updates on where the co-op is and where we are going from here.

William "Ty" Hensley



Who am I: Journeyman lineman with nine years of service.

Co-op difference: We're very small compared to most companies.

Family life: Golf and beer.

Co-op stands out because: We try to help when we can, and we have better rates.

Favorite Friday night: Steak dinner and a movie with the wife.

