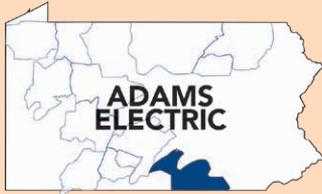




Adams Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives serving Pennsylvania and New Jersey

BOARD OF DIRECTORS

- Glenn E. Bange, President**
- Nadine M. Hubner, Vice President**
- Dale E. Myers, Secretary**
- Thomas J. Knaub, Treasurer**
- David A. Frey**
- Jay E. Grove**
- Jay A. Herman**
- S. Eugene Herritt**
- F.L. "Ray" Schwartz**
- Steve Rasmussen**
CEO/General Manager

ADAMS ELECTRIC COOPERATIVE, INC.

1338 Biglerville Road
P.O. Box 1055
Gettysburg, PA 17325-1055
1-800-726-2324

GETTYSBURG DISTRICT

1338 Biglerville Road
Gettysburg, PA 17325

YORK DISTRICT

200 Trinity Road
York, PA 17408

SHIPPENSBURG DISTRICT

10 Duncan Road
Shippensburg, PA 17257

DISTRICT OFFICE HOURS

Monday through Thursday
7 a.m. - 5 p.m.*
*By appointment only

Check out adamsec.coop

Like us on Facebook at
[Facebook.com/AdamsEC](https://www.facebook.com/AdamsEC)

LOCAL PAGES EDITOR:
Kami Noel, CCC

This institution is an equal opportunity provider and employer.

Cards and Letters Welcome



I RECEIVED THE BEST NOTE from a member recently. They had attended our member drive-thru and thought the meal was delicious and the people were friendly. They said: "Thank you for offering these events ... they help me connect with my co-op a bit more."

I always like receiving messages from members, but handwritten notes like these take the cake. We spend all year planning our drive-thrus and annual business meeting. These meetings have evolved so much over the years, and yet we try to maintain the same streamlined budget.

Sure, the meals have changed, and there may be fewer trinkets to collect, but bill credits and a gift seem to be very well received in comparison.

This was our third year of adding the drive-thru element to our meeting day, and each year participation has grown. Our last fully in-person-only event was in 2019, and 271 memberships were in attendance throughout the day for the community fair and business meeting. This year, 786 memberships took part in either the drive-thru or business meeting. We served around 600 lunches in 2019, and just over 1,500 dinners this year.

If you couldn't join us, let me share some of the things you may have missed. Invitations were sent to every co-op membership in March with your general election ballot. Those who attended received a \$10 bill credit after checking in the day of the event and a thank you gift. Each membership had the chance to turn in six expired CFL or LED lightbulbs and receive three to six new LED bulbs in return, depending on the type turned in. Plus, based on pre-registration, everyone received a meal to take home.

During the business meeting held the same evening in Gettysburg, your board president and I gave brief presentations on the financial condition of the cooperative (which looks great, by the way), discussed the co-op's community engagement efforts over the last year and reviewed rates and Ownership Rewards returns for 2022-2023. We also closed out the director election, recognized our continued relationship with our sister cooperative, Coopelesca RL, Costa Rica, and reflected on the year.

Our sincere thanks to those who participated in any way that day. It amazes me how three district offices can conduct three huge events in one day that to the members' eyes come off flawlessly. (Trust me, there are some hiccups, but we hide them well.) It's because of the dedicated employees — the people behind the power — who make these events happen. They deserve thanks, too!

If you have thoughts, comments or questions to share, we'd appreciate your feedback. We do allow for Q&A at the drive-thru and business meeting, and your questions are always welcome. But that's not the only time you can make inquiries. We're always here to answer your call, make you an appointment to visit or respond to an email.

As we are starting to plan for next year's March member meetings and our annual meeting, it's your feedback that will help to frame those gatherings and keep us moving forward. Keep those cards and letters coming! 📩

STEVE RASMUSSEN
CEO/GENERAL MANAGER

This Card's Been Everywhere, Man

AS THE OLD SONG GOES, the Co-op Connections Card has been everywhere, saving Adams Electric members money across the country. From rental cars and gas to lodging in all 50 states, the card will make your next get-away more affordable.

Co-op Connections offers discounts on Hertz rental cars, so as soon as you get off the plane, your “deal on wheels” will be waiting. For large hotel chains, such as

Wyndham, Hyatt and Hilton, we have secured the best prices around. Just visit connections.coop and click on the Co-op Connections Card link to book in advance. We even have discounts at Disney Resorts, Six Flags and other great theme parks for weekend fun the whole family can enjoy.

In addition to helping reduce your travel costs this summer, the card also provides online-exclusive offers. Partners such as 1-800-Flowers, Dell and other companies

have posted discounts on the Co-op Connections website. Check back regularly for seasonal promotions and limited time offers, all available online only.

If you are visiting neighboring towns, remember our card is good wherever Co-op Connections discounts have been established. There is a network of more than 23,500 discounts throughout the country. Just look for a corresponding window sticker, show your card (or app) and save on a bite to eat or supplies for the road. Our national discounts will work for you wherever you may be headed. It's just another member benefit, brought to you by Adams Electric Cooperative.

Our members can use the card closer to home, too, at local pharmacies to save on prescription medications. (Does not replace insurance.) Since the program's inception in 2010, Adams Electric members have saved more than \$270,000 on prescriptions. Visit connections.coop to find a pharmacy or other discounts near you. 📍

AMAZING SAVINGS AT YOUR FINGERTIPS!

Visit the new Connections.coop member benefits site and download the free app to unlock great deals and special promotions.



VISIT WWW.CONNECTIONS.COOP FOR MORE INFORMATION.






Co-op Connections® Card



Adams Electric Cooperative, Inc.
A Touchstone Energy® Cooperative



Co-op Hosts Annual Business Meeting and Drive-Thru



BRIGHT IDEA: Above, left, Staking Technician B Noah Staub exchanges lightbulbs for a member at the Gettysburg drive-thru in May. Above, right, members of the Gettysburg District line crew – Brandon Beard, Max Rinehart and Eric Altice – hand out meals to members as they travel through each station. At left, members visit the registration station in the Shippensburg District, checking in with Member Services Representative Michele Colyer before moving on to the voting station and other stops.



MEET YOUR DIRECTORS: Three incumbents – Glenn Bange of Hanover, Tom Knaub of Wellsville and Dave Frey of East Berlin – were re-elected to new three-year terms on the Adams Electric board of directors during the co-op's annual business meeting May 18. On June 6, during board reorganization, Bange was re-elected president, Nadine Hubner was re-elected vice president, Dale Myers was re-elected secretary and Knaub was re-elected treasurer. Shown, from left, are: outside Counsel Adam Boyer, Gene Herritt, Knaub, Jay Grove, Frey, Hubner, Myers, Jay Herman, Bange, CEO/General Manager Steve Rasmussen and Ray Schwartz.

Co-op Hires Three New Employees

THREE NEW EMPLOYEES JOINED THE cooperative in May.

Adam Willman of Gettysburg was hired to fill the new field services person B position at co-op headquarters in Gettysburg. Before coming to Adams Electric, Willman was an electrician for Ketterman Electric. His job duties include meter checks, line patrol, delivering member notices, voltage checks and U-Shift, U-\$ave equipment maintenance.

Elizabeth “Beth” Auman of Shippensburg was chosen to fill the open member services representative position at the Shippensburg District. Before coming to Adams, she worked as a membership representative for Patriot Federal Credit Union. She is a Pennsylvania notary public and has an associate degree in accounting from YTI Career Institute. Her job includes billing and collections, account updates and maintenance, new service processing, and answering member calls.

Julia Cardenas of Spring Grove was chosen to fill the open service dispatcher I position at co-op headquarters in Gettysburg. She has previous dispatch experience and earned a certificate from the Dispatcher Academy in Law Enforcement. In addition, she has a Bachelor of Arts degree from the University of Phoenix. Her job responsibilities include operation of the co-op’s outage management system, dispatching line crews and other personnel during system emergencies, monitoring the co-op’s automated systems, and answering member calls. 📞



Adam Willman



Beth Auman



Julia Cardenas



FACES OF HEROES: Four members of the co-op community were recognized during the 2023 annual meeting for their quick actions in saving the life of director Tom Knaub following a cardiac event in March. Co-op employee Kevin Dehoff, as well as Cathy Wallen, Jennifer Stefanik and Melissa Weishaar, were honored with citations from the state House of Representatives. In addition, following the annual meeting, the group was recognized with the Heartsaver Hero Award from the American Heart Association, based on a recommendation from the director of the Adams Regional EMS. Shown presenting the state citations are, from left: state Rep. Torren Ecker, Cathy Wallen, co-op Director Knaub, Dehoff, state Rep. Dawn Keefer, and Stefanik. Weishaar was unavailable for the presentation.

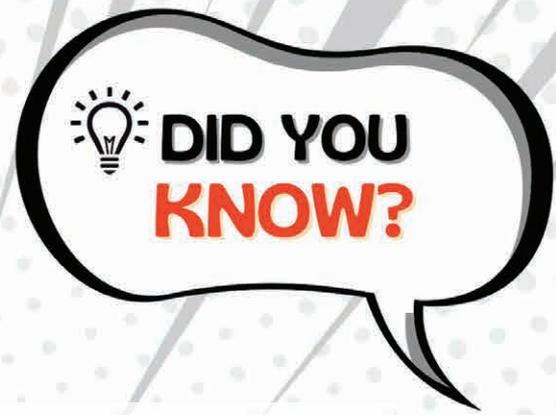
PEAK ALERT!

Please help reduce energy usage during peak hours.

REDUCE YOUR USE: Summer is peak energy-use season, and when U-Shift, U-\$ave! Help us beat the peak of high summer energy bills by shifting your electric use to off-peak hours, before 1 p.m. and after 7 p.m. Reduce your temptation to do laundry with hot water, run the dishwasher, turn on the pool pump or use the oven during these hours.

Co-op Spotlight

Getting to know your employees and directors



Jay Grove



Who am I: I have been an Adams Electric board member for 30 years. I am the board chairman of Allegheny Electric Cooperative, Inc. I have earned the Certified Cooperative Director, Board Leadership Certificate and Director Gold Certificate from the National Rural Electric Cooperative Association.

Family life: My wife, Peggy, and I have four grown children

and three grandchildren. Farming is a big part of my life. I am also very involved in my church and local farming organizations. I love to travel when I have the time.

Favorite part of the job: It's a way of giving back to the community where we live.

Co-op difference: The cooperative business model has the members being the owners. Any profits go back to the members.

Guy Gorman



Who am I: I have been with Adams Electric for the past 30 years. I started as a fourth-year apprentice in 1993. In 1997, I moved to the line serviceman position. In 2012, I was promoted to the Gettysburg lead lineman position. I'm currently the line superintendent in the Gettysburg District. My responsibilities include, but

are not limited to scheduling work with the electricians and lineworkers, equipment service and repairs, building

maintenance, and keeping up on-line, and substation maintenance and repairs.

Family life: I enjoy spending time with family and friends. In my spare time, I enjoy working on classic and muscle cars (GM models, of course).

With a magic wand I would: Have a set of self-sharpening drill bits.

Co-op difference: I think our members like that they are able to deal with our employees, whether it's over the web, phone or in person.

Victor Brammann



Who am I: I am a lead lineman with 28 years experience in construction, maintenance, instruction, and restoration in all phases of line work.

Family life: I enjoy family and outdoor activities.

Favorite part of the job: Working outdoors. We are owned by those we serve!

Co-op difference: It's the quality of service. Examples: response times for outages, construction, appointments, etc. The check they get back is also well received.

Michelle Druck-Mitchell



Who am I: I am a member service representative and have worked for the cooperative for 24 years. As member service representatives, we answer calls from members to assist with a variety of questions, concerns or issues with their accounts. This ranges from starting new or discontinuing service and billing and

usage questions to payment arrangements or assistance. Over my years of service, our jobs as member service representatives have changed a lot with the advancement of technology. When I first started with the cooperative, I mostly dealt with members in person when they came to the York district office, but now most of our interaction

with our members is done over the phone.

Favorite part of the job: My favorite part of working for a cooperative is the people — not only the members we serve but also my fellow employees.

Future prediction: I think as long as we continue to focus on providing the best service we can for our members, the cooperative has a strong future ahead of it.

Co-op difference: I think that we as a cooperative have members, not customers, and that separates us from other utilities and businesses. I was taught early on in my career here at Adams Electric that “we work for our members” and this is something I think of every day. I feel this philosophy makes us work harder and care more for our consumers because they are more than just customers. 