

Current Fees and Electric Bill Information

1-800-726-2324

adamsec.coop facebook.com/AdamsEC

ACCOUNT FEES AND PENALTIES

Service connection - existing service	\$35.00
Service connection - existing landlord	\$10.00
New Construction/Connection (other fees may also apply)	\$100.00
Reestablishment fee	\$325.00
Reconnect Yard Light	\$75.00
Security deposit, if required up to 2 times average ele	ctric bill
Notification fee	\$60.00
Disconnect for non-payment	\$60.00
After hours trip charge, call-out hours	\$350.00
Reconnect/Disconnect @ transformer, business hours*	\$100.00
Problem on member's side of service, business hours*	\$150.00
Penalty calculation1.5% of outstanding	balance
Returned check (non-sufficient funds)	\$40.00
Credit Card returns	\$30.00
Meter test	
Meter seal replacement	\$25.00
Meter tampering - First offense	\$150.00
Meter tampering - Second offense	\$300.00
Unauthorized use of electric service estimated electric use, plus	\$500.00
Interest rate on deposits	2.0%

*Adams Electric business hours are 6:30 a.m.-5 p.m., Monday-Thursday. District offices open at 7 a.m. All offices visits by appointment only. Please call to schedule. All fees subject to change without notice.



Your electric bill includes a lot of useful information

METER INFO:

Lists the meter readings, date meter was read, your account's rate classification and charges for electricity used for the time period shown.

ENERGY SUPPLY:

The combined charges for electric generation and transmission services.

DISTRIBUTION:

Adams Electric's costs to deliver power to your home or business, based upon your electricity (kwh) use. Includes a monthly access charge — the cost to maintain the equipment needed to deliver your power, and a storm reserve — money set aside to cover costs following a major storm.

BASIC CHARGES:

The two regulated charges for electric service include energy supply and distribution.

MESSAGE AREAS:

Look for important cooperative information, changes and announcements in these areas.

GENERAL INFORMATION:

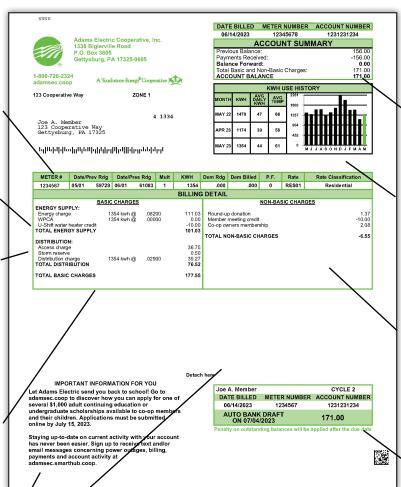
Explains meter reading and bill payment options and details.

MFSSAGF ARFA:

Announces products and services available to current members.

Questions about your bill? Call 1-800-726-2324.

For additional ways to contact Adams Electric, look on the back of your bill.



Your meter is read automatically. The cooperative reads your meter each month using an automated meter reading (AMR) system. An automated meter sends your reading electronically over the power lines.

ACCOUNT SUMMARY:

Lists previous balance, adjustments, late fees, payments and current account balance.

KWH USE HISTORY:

This chart shows monthly and average daily kwh use, the number of days involved, and an average monthly temperature for the month being billed. A bar-graph shows kwh used in the current month and the last 12 months. This information will help you track your energy use effectively.

NON-BASIC CHARGES:

Outlines charges not related to generation, transmission and distribution of electricity. May include participation in Project Helping Hand and Co-op Owners for Political Action.

PAYMENT DUE:

Lists the date and amount of payment due. If you use automated payments, this area will indicate when the money will be withdrawn from your bank account.

GENERAL INFORMATION, WAYS TO PAY AND EXPLANATION OF TERMS

An automated system reads your meter each month, Bills are due by the due date shown on the front of the bill, which applies to current charges only and does not extend the due date for previous charges. Unless you are on budget billing or have a credit, the amount shown as "Balance Forward" is past due and subject to a 1.3% finance charge. Non-payment of past due amounts may result in service disconnection.

Ways to Pay Your Bill

- By mail: Send the lower portion of the bill and check or money order by the due date to Adams Electric, 1338 Biglerville Rd., PO. Box 2005. Gettysburg, PA 17325-0005. Write the account number on your check or money order and make sure Adams Electric's address shows through the return
- In person: Pay with cash, check, money order or credit card (Visa or Mastercard) at any district office. Night deposit boxes are available. Adams Electric is NOT responsible for cash placed in these boxes.
- Auto Bank Draft: Sign up and have payments deducted from a bank or credit union account automatically. You can also add a credit card (Visa or Mastercard) for recurring payments.
- SmartHub: Visit adamsec.smarthub.coop to view and pay your bill electronically. View billing and payment history and turn off your paper bill. A monthly email will indicate when your bill is ready to view. Use SmartHub PayNow to pay quickly or download the SmartHub app to pay from a mobile device.
- By Phone: With your account number available, call toll-free 1-877-487-1460 and select the correct menu option.
- On-site Payment Kiosk: Pay at any on-site payment klosk at any district location. Cash, check, Visa, or Mastercard accepted. An Adams Electric account number needed to process payment.

Explanation of Terms

Basic Charges: This category includes two charges for electric service: energy supply and distribution.

Energy Supply Charge: This represents the combined charge for electricity generation and transmission services.

JOIN ROUND-UP FOR PROJECT HELPING HAND! Your signature below authorizes the co-op to round-up your electric bill to the nearest dollar. Proceeds go to help co-op members struggling to pay their electric bill.

Sign for Round-up for Project Helping Hand Authorization

Wholesale Power Cost Adjustment (WPCA): This is the pass-through of the cost of electricity to members without any mark-up. To accomplish this, the cooperative must rebalance the prior year's billed amount by either returning or collecting additional money in the current year.

Distribution Charge: This charge includes the cost of delivering electricity over the co-op's distribution system.

Access Charge: This charge includes the cost to maintain the distribution lines and equipment in place, It is included on each bill whether or not any electricity is used.

Storm Reserve: This fund collects money to cover costs associated with restoring service after a major storm.

Late Fee: Penalty charged for payments past due or received after the due date.

Non-Basic Charges: This area includes items not related to pasic charges, including donations to Project Helping Hand and 20-op Owners for Political Action, or energy loan payments.

ACRE/Co-p Owners: Contributions to the Action Committee for Rural Electrification (ACRE) are not tax-deductible for federal income tax purposes. Contributions to ACRE are voluntary and will be used for political purposes. You have the right to refuse to contribute without reprisal. Any contribution guidelines presented are merely suggestions. You are free to contribute more or less than the suggested amounts, or not at all. ACRE will not favor or disadvantage anyone by reason of the amount contributed or a decision not to contribute.

Balance Forward: The amount carried forward from you previous electric bill.

District Office Locations and Hours

1338 Biglerville Rd., Gettysburg; 10 Duncan Rd., Shippensburg; 200 Trinity Rd., York Mon. - Thurs., 7 a.m. - 4:45 p.m. Closed Fri. and on major holidays

Contact Us: 1-800-726-2324 adamsec.coop

Please detach and return this portion with your payment. Make sure the address below shows through the return envelope window.

Please Make Check Payable and Mail To:

FXPI ANATION OF TERMS:

Gives definitions of billing terms to explain basic and non-basic charges that appear under Billing Detail on the

CONTACT INFO:

Lists Adams Electric's office locations and hours, and the co-op's phone number, and website information to contact the cooperative with any questions or for billing assistance and emergency service.

RETURN INFO:

Details check payment instructions. Make sure the Adams Electric address shows through the enclosed return envelope window.