




**Adams Electric
Cooperative, Inc.**

A Touchstone Energy® Cooperative 

Current Fees and Electric Bill Information

1-800-726-2324

adamsec.coop
facebook.com/AdamsEC

NEW ACCOUNT FEES

Service connection - existing service	\$35.00
Service connection - existing landlord	\$10.00
New Construction/Connection (other fees may also apply)	\$100.00
Reestablishment fee	\$325.00
Reconnect Yard Light	\$75.00
Security deposit, if required	up to 2 times average electric bill

MISCELLANEOUS FEES

Notification fee.....	\$60.00
Disconnect fee for non-payment.....	\$60.00
After hours trip charge, call out hours.....	\$350.00
Reconnect/Disconnect @ transformer, business hours*.....	\$100.00
Problem on member's side of service	\$150.00
Penalty calculation	1.5% of outstanding balance
Returned check (non-sufficient funds)	\$40.00
Credit Card returns	\$30.00
Meter test	\$100.00
Meter seal replacement	\$25.00
Meter tampering - First offense	\$150.00
Meter tampering - Second offense	\$300.00
Unauthorized use of electric service	estimated electric use, plus \$500.00
Interest rate on deposits	2.0%

**Adams Electric business hours are 6:30 a.m.-5 p.m., Monday-Thursday. District offices open at 7 a.m.
All fees subject to change without notice.*

SEE REVERSE SIDE FOR SAMPLE ELECTRIC BILL 

Your electric bill includes a lot of useful information

METER INFO:

Lists the meter readings, date meter was read, your account's rate classification and charges for electricity used for the time period shown.

ENERGY SUPPLY:

The combined charges for electric generation and transmission services.

DISTRIBUTION:

Adams Electric's costs to deliver power to your home or business, based upon your electricity (kwh) use. Includes a monthly access charge — the cost to maintain the equipment needed to deliver your power, and a storm reserve — money set aside to cover costs following a major storm.

BASIC CHARGES:

The two regulated charges for electric service include energy supply and distribution.

MESSAGE AREAS:

Look for important cooperative information, changes and announcements in these areas.

GENERAL INFORMATION:

Explains meter reading and bill payment options and details.

EXPLANATION OF TERMS:

Gives definitions of billing terms to explain basic and non-basic charges that appear under Billing Detail on the front of the bill.

MESSAGE AREA:

Announces products and services available to current members.

 Adams Electric Cooperative, Inc. 1338 Biglerville Road P.O. Box 3605 Gettysburg, PA 17325-0605	DATE BILLED 02/12/2019 METER NUMBER 12345678 ACCOUNT NUMBER 123456789
1-800-726-2324 adamssec.coop A Touchstone Energy Cooperative	ACCOUNT SUMMARY Previous Balance: 150.00 Payments Received: -150.00 Balance Forward: 0.00 Total Basic and Non-Basic Charges: 155.48 ACCOUNT BALANCE 155.48
123 Cooperative Way Cycle 02	KWH USE HISTORY MONTH KWH AVG DAILY KWH AVG TEMP JAN 18 0 0 0 DEC 18 1246 40 36 JAN 19 1251 40 30
Joe A. Member 123 Cooperative Way GETTYSBURG PA 17325	BILLING DETAIL
METER # 12345678 Data/Prev Rdg 12/31 19383 Date/Pres Rdg 01/31 20634 Mult 1 KWH 1251 Dem Rdg .000 Dem Billed .000 P.F. 0 Rate RES01 Rate Classification Residential	BASIC CHARGES ENERGY SUPPLY: 1251 kwh @ .07090 88.70 Energy charge WPCA 1251 kwh @ -.00180 -2.25 TOTAL ENERGY SUPPLY 86.45 DISTRIBUTION: Access charge 35.75 Storm reserve 1.00 Distribution charge 1251 kwh @ .02580 32.28 TOTAL DISTRIBUTION 69.03 TOTAL BASIC CHARGES 155.48
IMPORTANT INFORMATION FOR YOU Important news for high school seniors and undergraduate college students! We have \$1,000 for you through an Adams Electric scholarship. Children of co-op members heading to college or a trade school or already in college may be eligible. Learn more at adamssec.coop. Your participation in Project Helping Hand may be tax deductible. If you contributed in 2018, your donation will show as the 2018 Round-Up donation total above. Thanks for helping another fellow co-op member!	
NON-BASIC CHARGES Details here Joe A. Member DATE BILLED 02/12/2019 METER NUMBER 12345678 ACCOUNT NUMBER 123456789 AUTO CREDIT CARD ON 03/04/2019 155.48 Penalty on outstanding balances will be applied after the due date	
400253190504600000000000000000000000021220190	

Your meter is read automatically. The cooperative reads your meter each month using an automated meter reading (AMR) system. An automated meter sends your reading electronically over the power lines.

ACCOUNT SUMMARY:

Lists previous balance, adjustments, late fees, payments and current account balance.

KWH USE HISTORY:

This chart shows monthly and daily kwh use, the number of days involved, and an average monthly temperature for the month being billed. A bar-graph shows kwh used in the current month and the last 12 months. This information will help you track your energy use effectively.

NON-BASIC CHARGES:

Outlines charges not related to generation, transmission and distribution of electricity. May include participation in Project Helping Hand and energy loan payments.

PAYMENT DUE:

Lists the date and amount of payment due. If you use automated payments, this area will indicate when the money will be withdrawn from your bank account.

GENERAL INFORMATION, WAYS TO PAY AND EXPLANATION OF TERMS

An automated system reads your meter each month. Bills are due by the due date shown on the front of the bill, which applies to current charges only and does not extend the due date for previous charges. Unless you are on budget billing or have a credit, the amount shown as "Balance Forward" is past due and subject to a 1.5% finance charge. Non-payment of past due amounts may result in service disconnection.

Wholesale Power Cost Adjustment (WPCA): This charge, listed under Energy Supply, recovers higher than normal wholesale energy supply costs. It can also pass savings back to members when energy supply costs drop.

Distribution Charge: This charge includes the cost of delivering electricity over the co-op's distribution system.

ACRE/Co-op Owners: Contributions to the Action Committee for Rural Electrification (ACRE) are not tax-deductible for federal income tax purposes. Contributions to ACRE are voluntary and will be used for political purposes. You have the right to refuse to contribute without reprisal. Any contribution guidelines presented are merely suggestions. You are free to contribute more or less than the suggested amounts, or not at all. ACRE will not favor or disadvantage anyone by reason of the amount contributed or a decision not to contribute.

Storm Reserve: This fund collects money to cover costs associated with restoring service after a major storm.

Balance Forward: The amount carried forward from your previous electric bill.

Ways to Pay Your Bill

- By mail:** Send the lower portion of the bill and check or money order by the due date to Adams Electric, 1338 Biglerville Rd., P.O. Box 3605, Gettysburg, PA 17325-0605. Write the account number on your check or money order and make sure Adams Electric's address shows through the return envelope window.
- In person:** Pay with cash, check, money order or credit card (Visa or Mastercard) at any district office. Night deposit boxes are available. Adams Electric is NOT responsible for cash placed in these boxes.
- Auto Bank Draft:** Sign up and have payments deducted from a bank or credit union account automatically. You can also add a credit card (Visa or Mastercard) for recurring payments.
- SmartHub:** Visit adamssec.smarthub.coop to view and pay your bill electronically. View billing and payment history and turn off your paper bill. A monthly email will indicate when your bill is ready to view. Use SmartHub PayNow to pay quickly or download the SmartHub app to pay from a mobile device.
- By Phone:** With your account number available, call tollfree 1-877-487-1460 and select the correct menu option.

Explanation of Terms

Basic Charges: This category includes two charges for electric service: energy supply and distribution.

Energy Supply Charge: This represents the combined charges for electricity generation and transmission services.

District Office Locations and Hours
1380 Biglerville Rd., Gettysburg;
10 Duncan Rd., Shippensburg;
200 Trinity Rd., York
Mon. - Thurs., 7 a.m. - 5 p.m.
Closed Fri. and on major holidays
Contact Us: 1-800-726-2324 adamssec.coop

JOIN ROUND-UP FOR PROJECT HELPING HAND!
Your signature below authorizes the co-op to round-up your electric bill to the nearest dollar. Proceeds go to help co-op members struggling to pay their electric bill.

Please detach and return this portion with your payment. Make sure the address below shows through the return envelope window.

Please Make Check Payable and Mail To:
ADAMS ELECTRIC COOPERATIVE, INC.
1338 BIGLERVILLE ROAD
P.O. BOX 3605
GETTYSBURG, PA 17325-0605

Sign for Round-up for Project Helping Hand Authorization

Questions about your bill? Call 1-800-726-2324.

For additional ways to contact Adams Electric, look on the back of your bill.

CONTACT INFO: Lists Adams Electric's office locations and hours, and the co-op's phone numbers, and website information to contact the cooperative with any questions or for billing assistance and emergency service.

RETURN INFO: Details check payment instructions. Make sure the Adams Electric address shows through the enclosed return envelope window.