

COOPERATIVE PRINCIPLES

A cooperative is a non-profit business owned and democratically controlled by the people who use its services and elect directors from the membership to oversee the co-op policies and operations.

These ideas are basic to the principles that make cooperatives unique. These **cooperative principles** include:

Open and voluntary membership - Adams Electric provides service to any person or organization willing to carry out the responsibilities of being a member.

Democratic control - Adams Electric is guided by a board of directors, elected by fellow members. Members also serve on the Election Committee to oversee director elections.

Return of margins to members - Adams Electric annually returns its margins to members in the form of patronage capital checks. This is money that remains after all co-op expenses are paid and reserves set aside.

Autonomy and independence - Adams Electric must be free of intervention from government or other sources so that ultimately the members are able to control the cooperative's destiny.

Cooperation among cooperatives - Adams Electric and other electric cooperatives in the nation work together to provide a reliable network of electric service.

Concern for community - Adam Electric and its employees have an extensive record of service and support in the communities they serve.

Cooperative education - Adams Electric helps to inform its members, officers, employees and the general public in the principles and techniques of cooperatives.

DISTRICT OFFICES

District offices provide all services available through your cooperative, including information on services, line maintenance, new memberships and new service construction.

To talk with someone about your bill, you may visit your local district office or call the toll-free billing and service number, 1-888-232-6732.

For your convenience, there is an after-hours payment depository at each district office.

GETTYSBURG DISTRICT OFFICE

1380 Biglerville Road
Gettysburg, PA 17325

SHIPPENSBURG DISTRICT OFFICE

204 West King Street
Shippensburg, PA 17257

YORK DISTRICT OFFICE

200 Trinity Road
York, PA 17408

HEADQUARTERS OFFICE

1338 Biglerville Road
Gettysburg, PA 17325

www.adamsec.coop

EMERGENCY REPORTING

1-800-726-2324

BILLING/SERVICES


1-888-232-6732

OFFICE HOURS: M-F, 7:30 a.m.-4:30 p.m.



5/09 - 5,000

Adams Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 

THE POWER OF HUMAN CONNECTIONS

ADAMS ELECTRIC COOPERATIVE



Adams Electric
Cooperative, Inc.

A Touchstone Energy® Cooperative 

OUR MISSION

Provide reliable power,
provide affordable power and
improve the quality of rural life.

CO-OP MEMBERSHIP

Members of Adams Electric Cooperative are owners of a non-profit electric utility. Cooperatives are democratically controlled by their members, who elect directors from the membership to oversee co-op policies and operations. Each membership represents one vote.

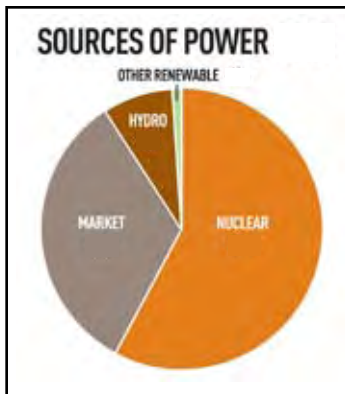
Adams Electric serves more than 31,000 homes, farms, schools, churches and businesses in Adams, Cumberland, Franklin and York counties.

Adams Electric belongs to a network of 930 electric cooperatives in 47 states, which deliver power and energy solutions to more than 40 million consumers.

In addition, Adams Electric is a member of Touchstone Energy, a national alliance of more than 660 electric cooperatives. Touchstone Energy cooperatives are dedicated to the principles of integrity, accountability, innovation and commitment to community.

POWER SUPPLY

Adams Electric's power mix, through Allegheny Electric, our co-op generation and transmission organization (G&T), includes nuclear power from the Susquehanna Steam Electric Station (SSES), hydroelectric power from the New York Power Authority (NYPA) and the Raystown Hydroelectric Plant, and power purchased from various open market sources.



PATRONAGE CAPITAL

Patronage capital is money that remains after all co-op expenses are paid. In most businesses, this capital would be regarded as profit. In a cooperative, these dollars — called patronage capital, margins or capital credits — belong to the members. Each member's share of that capital is determined by the amount

of electricity the member has used.

The co-op is required to retain a portion of the patronage capital as security for loans to fund long-term utility plant investments to serve members.

Each year, the co-op's board of directors determines if a portion of the patronage capital may be retired and returned to members.



PENN LINES

Penn Lines is your free monthly cooperative news magazine. In it you will find notices of member meetings, co-op operations and co-op services. You will also find energy use and safety tips, classified ads, and articles on state and federal issues affecting cooperatives and your electric rates.



www.adamsec.coop

Like a virtual office, your cooperative's Web site brings all the information you need, right to your fingertips. Features include:

- E-bill, bill view and payments
- Home Energy Suite with lighting, appliance, TV and space heater calculators
- Residential heating and cooling options
- Energy conservation loans
- Load Control incentives
- Community involvement
- Environmental efforts
- Storm Center
- Student Corner, which includes scholarship information, Kids Korner and Touchstone Energy Kids Zone



INFORMATIVE MEETINGS

Member Meetings: Each spring, the cooperative holds a series of dinner meetings throughout its service territory, at which co-op directors and candidates for board seats are introduced. Meeting announcements appear in *Penn Lines* and reservations are required.



Annual Meeting: At this meeting, members vote for their directors. The co-op staff and directors explain the financial and operational status of the co-op. Your invitation to the meeting includes a reservation form and election ballot. Reservations are required.

OTHER SERVICES

Being a part of Adams Electric entitles you to special member benefits. Some of these include rebates, safety programs, scholarships and energy efficiency loans. Also available:

- **ElectriCheck:** Save stamps and let automatic bank draft take care of your monthly payments
- Financing or special electric rates on preferred home heating or cooling systems
- Electric water heater rebates
- Project Helping Hand — a fund for members having difficulty paying their electric bills
- 24 hour emergency dispatch service
- A toll-free number for billing or other services, 1-888-232-6732
- A toll-free number to report emergencies or power outages, 1-800-726-2324
- An optional role in the Co-op Owners for Political Action committee
- A variety of youth-related programs and scholarships
- Surge-protection equipment
- Volunteer opportunities

