



The Right Choice For All Your Home Comfort Needs

For over 78 years, Aero Energy has been providing families and businesses in the communities we serve with:

- Heating Oil, Propane and Electricity
- Automatic Delivery
- Price Protection Plans
- Budget Plans
- Above & Underground Tanks
- High-Efficiency Heating Equipment
- Central Air Conditioning
- Water Heaters
- Fireplaces and Stoves
- Generators and Thermostats
- Indoor Air Quality Solutions
- 24/7 Emergency Service

With so many generations of service, you can trust us to bring you the best home comfort solutions, more energy savings, and greater peace of mind.



1-800-998-4311
www.aeroenergy.com



230 Lincoln Way East
New Oxford, PA 17350
1/800-998-4311
www.aeroenergy.com

Our Promise To You...

WHAT MAKES AERO ENERGY SPECIAL
...is that our customers are like family. We continue to try to serve you better. We offer the following specific promises to reflect that goal...

We will greet you courteously at each of our local offices.

We will be here - 24 hours a day - 365 days a year - to answer your questions.

When we schedule an appointment to meet you, we promise to be on time.

We will drive courteously on the highway and neighborhood streets.

When you are covered under one of our maintenance plans for your heating system, we will dispatch a service person anytime - day or night.

If you are on automatic delivery, primary heat residential customer and run out of fuel due to a delivery error, we promise to be on the job working hard to deliver fuel as soon as possible and you will receive a \$25.00 credit to your account.

Should any problem arise concerning Aero Energy's operation, we promise you can speak to anyone within the organization to get it resolved - including the President.

We hope to enjoy a long-term relationship with our customers. At Aero Energy, we are committed to meeting all of your needs.

WE PROMISE!



OIL HEAT - THE CLEAR CHOICE*

WHEN YOU ORDER heating oil from Aero Energy, not only will you be getting one of the best fuels around, you'll also get the best service our area has to offer. Premium heating oil, with Thermo Guard*, solves problems and saves money by keeping nozzles clean and preventing sludge. Clean burner nozzles keep operation at peak efficiency and maximum energy out put and savings. ThermoGuard also protects your fuel system from harmful rust and corrosion. (*Not available in all areas.)

Today's oil heat delivers peace of mind. When it comes to your home and family, you want your heating system to be safe and efficient. That's why oil heat is your best choice when it comes to reliable comfort. It takes an advanced, high-tech burner to ignite the oil.

- Oil heat is economical
- Oil heat is efficient
- Oil heat is dependable
- It will not burn in a liquid state
- There are visible warnings if there is a malfunction
- It is non-explosive
- The value of oil heat increases even more when you replace your old equipment with a new high-efficiency heating system

The Tanksure Program

Another valuable benefit for our customers...

- Monitors, protects & maintains your oil tank
- Ultrasonic Inspection
- Specific Analysis & Monitoring
- Minimizes unexpected tank leaks
- Provides 1 year \$1,000 Warranty Coverage
- Tank Inspection Certificate

Present your Tank Inspection Certificate to your homeowners insurance carrier and request a policy discount AND keep it as important documentation when selling your home.



PROPANE

Propane is the clean, economical energy alternative. Propane (also called LPG-liquefied petroleum gas-or LP gas) burns hotter and more evenly than many other fuels.

Service is always fast and dependable and installations are performed by our professionally trained, certified technicians.

Propane can be used for your range, dryer, water heater, generator, pool heater, fireplace or barbecue.

If you need an underground or above ground tank, we have a loaned tank program to fit your energy needs.

Like the convenience and flexibility of propane, but, dislike seeing the tank? Aero can bury the propane tank, blending it easily into the landscape around your home.

Aero agrees to install, or make available for installation, underground tanks under certain conditions. The customer must be pre-approved for credit and agrees to be on an "automatic delivery" program. In addition, the customer agrees that Aero Energy is the sole supplier. Finally, the customer must be the property owner.

Buried tanks are environmentally safe and are available in sizes 325, 500 or 1,000 gallons. Regardless of whether your propane tank is installed above or under ground, Aero takes great strides to make sure it is safely tested and properly installed. All propane tanks are inspected periodically by our delivery employees.



HEATING/VENTING/ AIR-CONDITIONING

We are working together to service all of your energy needs - services that you require every day. We offer Heating/Venting/Air Conditioning (HVAC) sales and installation with free in-home estimates (and fast-free 5-minute financing) on HVAC equipment for oil, propane, heat pump and natural gas applications.

We are committed to keeping your family warm and comfortable with America's most trusted brand names in heating equipment. plus, we offer 24-hour emergency service. We also sell and install replacement boilers and warm air furnaces.

COMFORT SERVICE PLANS

When you have one of our Aero Energy Comfort Service Plans you can rest assured you've made a great choice!

The variety of our plans enables you to choose the coverage that's right for you:

- Diamond
- Gold
- Silver

Add ons: Cool Comfort/Water Heater/Tankure Media Filter/Humidifier/Ultraviolet (UV) Light/Electronic Air Cleaner/Zone System

Most include an annual tune-up, priority 24/7 emergency service, outstanding parts and labor coverage, and credit towards new equipment for your home.

(Not available in all areas.)



HOME & BUSINESS SERVICES

For your home...

- Fuel, oil, propane, kerosene
- We sell and install oil and propane heating equipment
- Loaned aboveground or underground propane tanks
- Air conditioning installation and service
- We sell and install gas fireplace units
- Water heater programs
- Generators
- Service contracts for your home heating and cooling systems

For your business...

- Fuel oil, propane, kerosene, diesel fuels and gasoline
- Temporary heat for construction sites
- Loaned forklift cylinders with on-site Deliveries
- Skid tanks for diesel and gasoline
- Loaned propane and oil tanks

ATTENTION BUILDERS & DEVELOPERS

Aero Energy entered into the piped propane system Market with the intentions of providing a safe, convenient, cost effective and aesthetically pleasing way to provide gas service where natural gas is not available and an individual propane tank at each point of use is not desired. Call one of our builder representatives for more information.



24-Hour CUSTOMER SERVICE

As a full-service, total energy company, Aero Energy provides a variety of services and plans to help our customers with all of their needs. Aero Energy not only answers your questions and takes care of your problems during the normal business hours, we work hard to resolve your problems or concerns 24 hours a day. As part of that service, you will have access to a real person, day or night, who can assist you or dispatch a service technician to your location.

LOCAL OFFICES

IN PENNSYLVANIA:

- New Oxford
- New Freedom
- Carlisle
- Harrisburg
- York

IN MARYLAND:

- Frederick
- Havre de Grace
- Prince Frederick
- Salisbury (Delmarva)

Call toll-free
1/800-998-4311

Serving Pennsylvania, Maryland
and Delaware

24 hours a day
7-days a week
365 days a year!